

FILLED BY HEDONISTA

FILLED BY THE CLIENT:

Phone number: ..... E-mail: .....

Order number: ..... Date of purchase: .....

Shipping address: .....

☐ Products: .....

Problem description: .....

Help us take care of your complaint quicker by attaching all relevant documentation:

- Attach the original receipt or copies of the invoice as proof of purchase.

If the complaint is valid, we will refund the shipping costs to the bank account number or PayPal address provided.  
If you apply for a refund of shipping costs:

- Please attach the shipment copy together with the given price.

.....  
BANK ACCOUNT NUMBER OR PAYPAL ADDRESS

.....  
DATE

.....  
SIGNATURE